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CITY GAS DISTRIBUTION UTILITIES DATA DRIVEN TRANSFORMATION



REVENUE RECOGNITION & REVENUE ASSURANCE



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Click2Pay 😱	Click2Pay	Click2Pay	Click2Pay	
General Information			Billing Details	Select a payment method
Name I NAVIN KUMAR	anner anner anners. & fall bantair 8. & Marine & Supplier V 5		Previous Bill Amount 542741	
			Previous Meter Reading 0034608	
Gender 1 Male		Ornax 2 5m2/h V 01	Current Meter Reading 0034708	Add Debit/Credit/ATM Card
Father Name / Father name Husband Name	And and a state of the state of	Comin 0.010m ¹ 2/h Pinax 0.5 BS EN 1359 1990	Current Consumption 100	^O visa 🧱 🧾 🔍 🕻
Address K-1101 Address K-	and a second and a second as	21.6 4072 17617113 20	Customer Category tariff 25	And a state
Mobile No. 1 8527547612		tenutectured in India By 2 In Technical Cotaboration w	Current Consumption 2500	Net Banking
Mobile No. 0527547612	Onax 25m ³ /h V 052m ³		Arrear	Choose an Option *
Email ID navin.jiit@gmail.com	Onax 2.5m ³ /h V 0.52m ³ Omin 0.016m ³ /h Pmax 0.50 bar BS EN 1359 1000	0034608	Penalty	
Account Information	C1.6 4072 17617113 2017		Taxes 1 450	Other UPI Apps
BP No. 1 6000055508	11011115 2011	U U 3 4 6 0 8 12 - a n	Due Date I 14-09-2020	EMI
Gustomer Gategory Domestic	U U 3 4 6 0 8 ∰-• m³		Total Amount for the 2950	O Select EMI options *
Meter Number 17617113		Is the meter reading?	Total Bill Amount after due 3000 date	
Meter Make I RAVCHEM	Manufactured in India By R In Technical Collaboration with		Invoice Details	
	M/s Raychem RPG Pvt. Ltd. ** M/s George Wilson Industries U.K	YES NO	Involce number 15000016255	CONTINUE
Meter Serial no. 1	and the second s		Invoice Date 30-05-2020	
Customer Join Date 18:05-2020			Bill Amount (2950	
READING BILLING	РНОТО			
READING BILLING	and the data of the sector		PAY NOW PAY LATER	

• Inaccurate billing caused due to manual entry of meter reading

- 20% of consumers during meter reading cycle are door lock cases
- Complains due to meter reading mismatch
- High average cycle cost for MBC



Innovative Approach

Utility Challenges

- AI & ML based meter image modeling and customer behaviour platform
- Integration through open API's for utilities, ERP, CRM & 3rd party applications
- Deployment in cloud / on premise setup
- Configurable business rules for quick adaption and usability

adani | Gas



Benefits

- Reduces average cycle cost of MBC by 75%
- Convenience & self-reliance for the customer result in lower complaints
- Reduction in fraudulent behaviors caused during manual operations
- Sustainability and contributing to a better environment











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